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Government of India
Ministry of Health & Family Welfare
Directorate General of Health Services
Central Drugs Standard Control Organisation
FDA Bhawan, Kotla Road, New Delhi-110002

Public Notice

04 MAR 2025

Sub: Launching of registration of Clinical Research Organisation (CRO) applications through SUGAM portal- Reg.

The Ministry of Health and Family Welfare has published G.S.R. 581(E) dated 19th September 2024, wherein registration of Clinical Research Organisation (CRO) has been made mandatory with effective from 1st day of April, 2025.

In this regard, the online registration of Clinical Research Organisation (CRO) is now functional on SUGAM portal (www.cdscoonline.gov.in). Applications for registration shall be submitted through SUGAM portal only along with the prescribed checklist of documents for the registration.



(Dr. Rajeev Singh Raghuvanshi)
Drugs Controller General (India)

Enclosure: User Manual

Copy to

- 1.All the Stakeholders Through CDSCO Website
- 2.CDAC Team



User Manual

for

SUGAM- An e-Governance solution

**Online Forms Submission
CRO(Clinical Research Organisation)**

by

Central Drugs Standard Control Organisation (CDSCO)



**Directorate General of Health Services
Ministry of Health & Family Welfare, Government of India**

Centre for Development of Advanced Computing

(A Scientific Society of the Ministry of Electronics and Information Technology, Govt. of India)

Anusandhan Bhawan, C-56/1, Institutional Area Block-B, Sector-62, Noida-201309

Phone:91-120-2210800 Website: www.cdac.in



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Application for Registration of Clinical Research Organisation

Application for the Form CT07B is now available on SUGAM Portal. Applicants may follow below steps to register themselves as CRO.

Registration process for new users

New users can visit the SUGAM Portal and click on Login/Sign-Up. Navigate to sign-up here and select the registration purpose as “Clinical Research Organisation”.

Applicants may fill the registration form as per below screenshot. Please note that the email address mentioned in the username will be used in future for further communication and for the verification of email address upon successful form submission.

Once the email address is verified, competent authority at CDSCO will further review the account request and grant approval accordingly. Once the account is approved by CDSCO, applicants may login into the SUGAM portal.

It is important to complete user profile to enable form submission. Below listed details are required to complete the user profile.

- [Add Member Details](#)
- [Add Contact Person Details](#)

Applicant Details

Applicant Type:*
Multiple Roles can be selected

User-Name:*
Enter Corporate Email Id

Password:*
Only Best Passwords are accepted

Confirm Password:*
Only Best Passwords are accepted

Name:*

Mobile Number:*

Gender:* Male Female

Nationality:*

ID Proof Details:*
(Single PDF < 10 MB)

If identity proof is other than Aadhar card, then Applicants are required to upload their Aadhar details in SUGAM Portal within 2 months of obtaining Login Credentials.

Undertaking:* [Download, Fill and Sign this Undertaking PDF Template and Upload the same here](#)
(Single PDF < 10 MB)
(📄 Undertaking) - Available in Enterable PDF Format

Designation:*

Alternate Email ID:

Registration process for existing users

Existing users on SUGAM Portal may submit a request for additional role from user profile. Applicants may select role as “Clinical Research Organisation”.

It is important to complete user profile to enable form submission.

User Profile

Request for Additional Role

General Details

User-Name:

Organisation: **Testing**
Testing Enclave, Tester Group, Mumbai City Mumbai -123123, Maharashtra, India
Phone: 0-1212121212, Fax:0-3434343434,
Type of Organization: No Data

Address Proof: [↓](#)

FORM CT-07B

Applicants may login into the SUGAM Portal and click on submit application page. Select “GCT Division” as department and “Form CT07B” as the form. Click on the checkbox for the undertaking and click on “Proceed” button to proceed further.

Select Department: ?

Select Form:

I agree that I will provide accurate information and I will be solely responsible for any false or inaccurate information provided to the division.

[➔ Proceed](#)

After clicking on “Proceed” button form for CRO registration or renewal will open. Below mentioned details are to be submitted:

- **Purpose of Application**
Application in Form CT-07B can be filled either with the registration purpose or renewal purpose.
- **Correspondence Address**
Kindly select correspondence address from the dropdown menu. In case the address details are not available then the same can be added from “Add Address Details” page from “User Profile” available in top left menu.

- **Details of Accreditation**

Select option as “Yes” in case details of accreditation are available. Upon selecting “Yes” additional field will be visible where details of accreditation can be added.

In case details of accreditation are not available, kindly select “No”.

Form CT-07B
[See Rule 38B(1) and 38D(2)]
APPLICATION FOR REGISTRATION/RENEWAL OF CLINICAL RESEARCH ORGANIZATION

Applicant details

Name: Mr. Applicant
Designation: Tester
Address & Contact Details:
Testing
Testing Enclave, Tester Group, Mumbai, Maharashtra-123123, India
Email: [REDACTED]
Phone No: 1212121212
Fax No: 3434343434

Application details

Purpose * For Registration Certificate

Select Correspondence Address * TESTING IN CHINA, FOR TESTING PURPOSE, Wuhan -6589 (Indonesia)

Detail Of Accreditation,if any : * Yes No Accreditation Details

Save Reset

Click on the “Save” button to view the preview of the application form. Kindly ensure that the details mentioned in the preview page are in line with the details entered on the application page.

Click on “Proceed to Checklist” button in order to view the checklist. Submit necessary documents on all checklist items and proceed further with the payment for the application.

Upload Essential Documents Form CT-07B

Note:

1. Click on the checklist point to upload document against it. **Only PDF documents with size not more than 50 MB are permitted.**
2. All checklist items are mandatory. In case of unavailability of document give proper justification regarding the unavailability of document and also upload supporting document.
3. Partially saved checklist can be viewed/alterd under the Saved Application link available on the Dashboard
4. Click here to view [Guidelines for PDF documents](#)

<input type="checkbox"/>	1. Details of the authorised person and authorisation letter of the person in-charge as per Ninth Schedule of New Drugs and Clinical Trials Rules, 2019.
<input type="checkbox"/>	2. Details of the constitution of the CRO (Ltd/Pvt Ltd/proprietorship etc.) along with Name & Address of the Director, Memorandum of association, Article of Association, List of Directors to be provided.
<input type="checkbox"/>	5. Details of facilities, resources, personnel, training etc
<input type="checkbox"/>	5.1 Details of CRO facilities, resources and staff for handling any oversight of clinical trials and bioavailability or bioequivalence studies
<input type="checkbox"/>	5.2 Educational qualification, training records of CRO staff
<input type="checkbox"/>	6. CRO Site Master File
<input type="checkbox"/>	6.1 Organogram of the organisation including brief Curriculum Vitae of key personnel
<input type="checkbox"/>	6.2 SOP for implementing of quality assurance and quality control as per standard operating procedures designed for the purpose and such standard operating procedures shall be well documented
<input type="checkbox"/>	6.3 SOP for maintaining complete data, documentations and other related records accurately including checking and ensuring that the essential documents required for the conduct of the trial are maintained properly by the investigators
<input type="checkbox"/>	6.4 SOP for ensuring the investigators receive all documents and trial or study related supplies needed to conduct the clinical trial or bioavailability or bioequivalence study properly
<input type="checkbox"/>	6.5 SOP for transferring and assuming study related duties by CRO
<input type="checkbox"/>	6.6 SOP for maintenance of records (written documents, electronic, magnetic or optical records, scans, etc.), such as protocols, approvals from the Central Licencing Authority and Ethics committee, investigators particulars, blank consent forms, monitor reports, audit certificates, relevant correspondence, reference pages, completed and the final reports
<input type="checkbox"/>	6.8 Details of accreditation or approval of other regulatory agencies, if any, (self-attested copy of certificate)
<input type="checkbox"/>	6.9 A brief profile of the specific activities or services undertaken by the organisation including facilities, resources and infrastructure
<input type="checkbox"/>	7. Copy of agreement with third party service providers for site management, translation, biostatistics, data management, and laboratory services etc
<input type="checkbox"/>	8. Undertakings to be submitted for the following
<input type="checkbox"/>	8.1 Undertaking for all documentation and communication shall be dated, filed and preserved safely for a period of five years after completion of such study or for at least two years after the expiration date of the batch of the new drug or investigational new drug studied, whichever is later
<input type="checkbox"/>	8.2 Undertaking for strict confidentiality shall be maintained during access and retrieval procedures
<input type="checkbox"/>	8.3 Undertaking for constitution or ownership of the Clinical Research Organisation, the organisation shall intimate about the change in writing to the Central Licencing Authority within thirty days of such change
<input type="checkbox"/>	8.4 Undertaking to comply with the conditions imposed on the registration certificate along with the adherence to other guidelines like Good Clinical Practices guidelines and provisions of the Drugs and Cosmetics Act, 1940 (23 of 1940), and the New Drugs and Clinical Trials Rules, 2019
<input type="checkbox"/>	8.5 Undertaking to comply with such further requirements, if any, as may be specified by the Government of India, under the Act and the rules made thereunder
<input type="checkbox"/>	8.6 Undertaking to allow the Central Licencing Authority or any person authorised by him in that behalf to enter and inspect the premises and to examine the process or procedure and documents in respect of any clinical trial conducted by us
<input type="checkbox"/>	9. Detail Of Accreditation, if any

On the payment page select “Online” as the mode of payment and the purpose.

- Fees for registration application is Rs. 500000
- Fees for renewal application is Rs. 100000

Kindly ensure that the payment purpose is selected either as “CRO Registration” or “CRO Renewal” on payment page before generating deposit slip for *bharatkosh*.

Select desired challan from the dropdown menu “Payment Reference Number” and click on “Submit”



button to proceed further.

Payment Details

Payment has been calculated as below:

Payable Amount in ₹	500000	Head of Account	0210-Medical and Public Health, 04-Public Health, 104-Fees and Fines
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Mode of Payment *	<input type="text" value="Online"/>	Purpose *	<input type="text" value="CRO Registration (Form CT-07B)"/>
Payment Reference No.*	<input type="text" value="Select"/>	Payment Status	

Total Amount of Uploaded Challans 0

[↑ Submit](#)

Final preview of the application will be displayed, kindly ensure that all details are correct, and payment related details are also captured correctly on preview page. Download system generated legal form by clicking on "Download PDF" button. System generated form needs to be duly signed by the applicant.

Form CT-07B

[See Rule 38B(1) and 38D(2)]

APPLICATION FOR REGISTRATION/RENEWAL OF CLINICAL RESEARCH ORGANIZATION

I/We **Mr. Applicant (Tester)** of M/s. **Testing, Testing Enclave, Tester Group, Mumbai, Maharashtra -123123** hereby apply for grant of registration of my/our Clinical Research Organization. The details of the application are as under.

1. Name of applicant :	Testing
2. Nature and constitution of applicant :	No Data
3. (i) Applicant address :	Testing Enclave, Tester Group, Mumbai, Maharashtra - 123123 CONTACT: 1212121212 FAX: 3434343434 <input type="text" value="Registered Email Address"/>
(ii) Address for correspondence :	TESTING IN CHINA, FOR TESTING PURPOSE, Wuhan -6589 Not Available, Indonesia
4. Details of accreditation, if any :	YES (Accreditation Details)
5. Fee paid on 18-Feb-2025, Rs.500000 Receipt or challan or transaction ID qwdwqd	
6. I have enclosed the documents as specified in the Table 1 of Ninth Schedule of the New Drugs and Clinical Trials Rules, 2019.	
7. I hereby state and undertake that: (i) I shall comply with the conditions imposed on the registration certificate along with the adherence to other guidelines like Good Clinical Practices guidelines and provisions of the Drugs and Cosmetics Act, 1940, and the New Drugs and Clinical Trials Rules, 2019. (ii) I shall comply with such further requirements, if any, as may be specified by the Government of India, under the Act and the Rules made there under. (iii) I shall allow the Central Licensing Authority and/or any person authorized by him in that behalf to enter and inspect the premises and to examine the process/procedure and documents in respect of any clinical trial conducted by us.	

PLACE	_____	Signature	_____
DATE	25-Feb-2025	Name	_____
		Designation	_____

[Download PDF](#) [Continue](#)



Click on “Next” button to proceed further with form submission.

Kindly upload duly signed copy of legal form on the final submission page and click on “Submit To CDSCO” button. Please note application number for future reference. Acknowledgement email for file submission will be sent on registered email address.

Application will be visible under “Submitted Applications” on applicant dashboard. Applicant may utilize *e-vartalap* functionality to communicate with concerned division during the course of file processing.

In case of any query applicant may raise ticket for IT-Helpdesk using “Raise Ticket for Help-Desk” option in top left menu.

Your Application has been submitted successfully.
Kindly note your file no. **CRO/NEW/CT07B/2025/10** for future correspondence.