

**CDSCO/IT/2017 – (17)**  
**Government of India**  
**Ministry of Health & Family Welfare**  
**Directorate General of Health Services**  
**Central Drugs Standard Control Organization**

**FDA Bhawan, New Delhi**

Dated: 01.05.2017

**Office Memo**

**Sub:- Issue of reports for test/analysis in Form 13 on SUGAM Portal-regarding**

CDSCO as part of its comprehensive e-Governance program has launched the online portal "SUGAM" for various services rendered by it. The portal is being developed in phases and has various modules for various purposes.

In the latest phase, a module for issue of reports for test/analysis in Form-13 has been developed under SUGAM and has been made live on the portal. The module provides for receiving the details of the samples of drugs sent by the Drugs Inspectors to the laboratories and generates reports of test/analysis in Form-13. At present, the dissemination of the information of not of standard quality drugs through conventional channels of communication is taking time leading to delays in recall of such drugs. The module provides for instant communication to all the stakeholders with an intention for effective stopping of use of not of standard quality drugs and immediate recall.

Therefore, all the Directors of CDTL/RDTL with effective from 15.05.2017 are required to mandatorily issue reports of test/analysis in Form-13 only through SUGAM portal. Action taken in this regard may be informed to this office.

For any technical queries in this regard, you may contact [it-helpdesk@cdsco.nic.in](mailto:it-helpdesk@cdsco.nic.in) or Sh. R.Chandrashekar, Deputy Drugs Controller (India), e-Governance Cell at [ranga.cs@cdsco.nic.in](mailto:ranga.cs@cdsco.nic.in).



**Dr. G.N. Singh,**  
**Drugs Controller General (India)**

**To**

**The All the Directors CDTL/RDTLs**

**PS to JS(R), MoHFW**